

**From:** Jim A. Kuypers  
**To:** Microsoft ATR  
**Date:** 12/3/01 4:56pm  
**Subject:** MICROSOFT SETTLEMENT

Dear sir or Madam,

I feel Microsoft has abused its position in the computer industry. This has led to the mass marketing of mediocre software at prices specifically designed to beat out better products.

All of us have lost over this. I hope you will force Microsoft to make amends. No wrist slapping will help here; the cost to Microsoft must be just below what will cause them to implode.

thank you,

Jim Kuypers